

FluentStream Complete

Our most robust service plan. FluentStream Complete includes US-based 24x7x365 Premium Support and **99.99% uptime** guaranteed!

Management Features

- Auto Attendants
- Automated Phone Diagnostics
- Browser-Based Recordings
- Call Groups
- Caller ID / Call Blocking
- Call Park
- Call Recording / Storage
- Custom Recordings
- Customizable Web Portal
- Day/Night/Temp Modes
- Directed Paging
- Do Not Disturb
- Dynamic Caller ID
- Feature Codes
- FluentCloud Live Manager
- Listen / Whisper / Barge
- Group Paging
- International Phone Numbers
- Music On Hold
- Multi-Site Compatibility
- My FluentCloud Web Portal
- Overhead Paging
- Prepend Caller ID
- Presence (BLF)
- Returned Call Routing
- Roles
- Site Offline Detection
- Static Agent
- Tags
- Time Conditions
- Time Machine

Integrations

- FluentCloud for Office 365
- FluentCloud for Google Apps
- FluentCloud for Amazon Echo
- FluentCloud for Telegram
- Salesforce
- Zendesk
- Freshdesk
- VanillaSoft
- Chrome
- Zoho
- SugarCRM
- Quickbase

Calling Features

- 3-Way Calling
- Call Waiting
- Call Anounce
- Call Flip
- Call Forwarding
- Call Transfers
- Chat
- ClickToCall
- Dial by Name / Directory
- Direct Phone Numbers
- Extension Dialing
- Enhanced 911
- FluentCloud Meetings
- Hot Desking
- International Calling
- Instant Dial
- Local Phone Numbers
- Missed Call Indicator
- Pre-Answering Message
- Same Fax/Phone Number
- Seven Digit Dialing
- Emergency Routing

Additional Features

- 12,000 Toll-Free Minutes
- Area Code Matching
- Branded Conference Bridge
- Call Center Management
- "Call Me" Website Button
- Call Queues
- Complete Conference Bridge
- Dynamic Agent - Login/Logout
- Escape from Queue
- FluentCloud Live Queues
- Queue Agent Notifications
- Queue Statistics
- Unlimited API Access¹
- Voice Transcription
- Voice Talent²
- Voicemail Drop
- Zip Code Routing

¹ API Access. Visit <https://developer.fluentstream.com> to learn more

² Voice Talent - 5 Minutes Included

Voicemail Features

- Voicemail
- Voicemail to Email
- Virtual Voicemail Box
- Voicemail Delete After Delivery
- Voicemail Message
- Waiting Indication
- Voicemail Notifications

Mobility Features

- Chromebook Business Phone
- Find Me / Follow Me
- FluentCloud Webphone
- Lifestyle Call Attendant
- SMS Messaging
- Softphones
- Zoiper QR Code Provisioning
- Virtual Extensions
- Workflow Notifications

Reporting Features

- Call Detail Records
- Call History
- FluentCloud Dashboard
- Live Conference View
- Scheduled Reports

A la Carte Features

- Voicemail Sentiment Analysis
- Local Area Presence
- International Phone Number
- Local Phone Number
- Number Porting
- Toll-Free Phone Number
- Post-Call Survey
- Premium Fax
- Automatic Queue Callback
- Voicemail Transcription