

# **FluentStream** **Advanced**

FluentStream Advanced includes US-based 24x7x365 Premium Support  
and **99.99% uptime** guaranteed!

## **Management Features**

- Automated Phone Diagnostics
- Browser-Based Recordings
- Call Groups
- Caller ID / Call Blocking
- Custom Recordings
- Customizable Web Portal
- Day/Night/Temp Modes
- Directed Paging
- Do Not Disturb
- Dynamic Caller ID
- Feature Codes
- Group Paging
- International Phone Numbers
- Music On Hold
- My FluentCloud Web Portal
- Overhead Paging
- Prepend Caller ID
- Roles
- Site Offline Detection
- Time Machine

## **Calling Features**

- 3-Way Calling
- Call Waiting
- Call Anounce
- Call Flip
- Call Forwarding
- "Call Me" Website Button
- Call Transfers
- Dial by Name / Directory
- Direct Phone Numbers
- Extension Dialing
- Enhanced 911
- International Calling
- Instant Dial
- Local Phone Numbers
- Missed Call Indicator
- Seven Digit Dialing
- Emergency Routing
- Listen / Whisper / Barge

## **Voicemail Features**

- Voicemail
- Virtual Voicemail Box
- Voicemail Delete After Delivery
- Voicemail Message
- Waiting Indication
- Voicemail Notifications

## **Mobility Features**

- Find Me / Follow Me

## **Reporting Features**

- Call Detail Records
- Call History
- FluentCloud Dashboard
- Live Conference View

## **Additional Features**

API Access <sup>1</sup>	Pre-Answer Messaging
Auto Attendant	Presence (BLF)
Call Park	Report Builder
Call Recording	Returned Call Routing
Chat	Same Fax/Phone Number
Chromebook Business Phone	Scheduled Reports
ClickToCall	SMS Messaging
FluentCloud Live Manager	Softphones
FluentCloud Webphone	Static Agent
FluentCloud Meetings	Time Conditions
Hot Desking	Virtual Extensions
Internet Fax	Virtual Office
Lifestyle Call Attendant	Voicemail to Email
Multi-Site Compatibility	Workflow Notifications

## **A la Carte Features**

- Voicemail Sentiment Analysis
- Local Area Presence
- International Phone Number
- Local Phone Number
- Number Porting
- Toll-Free Phone Number
- Post-Call Survey
- Premium Fax
- Automatic Queue Callback
- Voicemail Transcription

<sup>1</sup> API Access. Visit <https://developer.fluentstream.com> to learn more