

FluentStream Essential

FluentStream Essential includes 8 a.m. to 5 p.m. support in your local time zone and **99.99% guaranteed uptime!**

Management Features

- Automated Phone Diagnostics
- Browser-Based Recordings
- Phone Provisioning
- Call Groups
- "Call Me" Website Button
- Caller ID / Call Blocking
- Custom Recordings
- Day/Night/Temp Modes
- Directed Paging
- Do Not Disturb
- Dynamic Caller ID
- Feature Codes
- Group Paging
- International Phone Numbers
- Music On Hold
- My FluentCloud Web Portal
- Prepend Caller ID
- Overhead Paging
- Site Offline Detection
- Time Machine
- Multi-Site Compatibility

Calling Features

- 3-Way Calling
- ClickToCall
- Chromebook Business Phone
- Call Waiting
- Call Announce
- Call Flip
- Call Forwarding
- Call Transfers
- Call Park
- Employee Directory/Dial by Name
- Direct Phone Numbers
- Extension Dialing
- Enhanced 911
- Emergency Routing
- Live Conference
- International Calling
- Instant Dial
- Local Phone Numbers
- Missed Call Indicator
- Seven Digit Dialing

Voicemail Features

- Voicemail
- Voicemail to Email
- Virtual Voicemail Box
- Voicemail Message
- Waiting Indication
- Voicemail Notifications

Mobility Features

- Find Me / Follow Me
- FluentCloud Webphone

Reporting Features

- Call Detail Records¹
- Call History²

A la Carte Features

- Voicemail Sentiment Analysis
- Local Area Presence
- International Phone Number
- Local Phone Number
- Number Porting
- Toll-Free Phone Number
- Post-Call Survey
- Premium Fax
- Automatic Queue Callback
- Voicemail Transcription

¹ Call Detail Records - only available for 30 days on Essential plan. Unlimited on all other plans.

² Call History only available for 30 days on Essential plan. Unlimited on all other plans.