● FluentStream

Take your business everywhere. Manage calls from anywhere.

With the new FluentStream Admin app, you can truly harness the power of your phone system and fully manage your business from anywhere.

- Manage the system from everywhere. Airport, taxi, coffee shop? No problem! With FluentStream Admin, the world is your office.
- Access from anywhere. Stay as mobile as the workforce you support; access the network without the need of a computer.

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Key Feature Highlights:



Call Routing

Set time conditions and applications that personalize the calling experience.



Time Conditions

Set and modify time-based events to ensure your business phone system works exactly as you want it to.



Notification Workflows

Ensure your team gets notified for key events like calls exiting from queues, calls to 911, SMS messages received and more.



User Management

Add, modify or delete users, right from your phone.



Managed Routes

Move your call routes from Day to Night mode to modify call routing.

Feature List Matrix

Features	
Managed Routes	•
Notification Workflows	
911 Calls	•
Agent Auto Pause	•
Call Group Exited	•
Incoming Call To	•
Location Offline	•
Parking Lot Answered	•
Queue entered	•
Queue Exited	•
Queue SLA Exceeded	•
Voicemail Received	•
Voicemail with Sentiment Analysis	•
Call Routing	•
Time Conditions	•
Users	•

Ready to tap into efficiency?

New FluentStream Admin for phone system administrators allows you to take your business anywhere and support your users everywhere. Be as mobile as your workforce, download the new FluentStream Admin app today.

Use of the application requires an active FluentStream Account and Administrator level access. App available for iOS from the Apple App Store.



